



Carema Cook Masaud
Center for Compassion Couple Counseling PLLC
4140 Tejon St. suite 106
Denver, CO 80211
720.480.6633

Information regarding consent for HIPAA compliant telehealth counseling

Please read the following. Then please print, read, and sign the consent on the page below. Please bring this to our first meeting or if we are meeting online, please mail the teletherapy consent to Carema Cook Masaud at 4140 Tejon St. ste. 106C Denver, CO 80211.

Carema Cook Masaud of Center for Compassion Couple Counseling PLLC has invited you to engage in counseling through videoconference using Doxy.me. Doxy.me is a HIPAA compliant (Health Insurance Portability and Accountability Act) means of health consultation through videoconference. Videoconference therapy is not available with Carema Cook Masaud and Center for Compassion Couple Counseling PLLC out of the state of Colorado until initial face to face meetings are completed.

Center for Compassion Couple Counseling and Doxy.me telehealth services are not emergency services. In the event of an emergency, please use Colorado Crisis Services at 1.844.493.8255, National Suicide Prevention Lifeline at 1.800.273.8255 or call 911. You may also contact trusted people close to you or go to my nearest emergency room for help.

Therapy through telecommunication is not the same as direct face to face counseling. Potential advantages of gaining therapy through any telehealth counseling is easier access to psychotherapeutic care with the convenience of meeting from a safe, confidential location of your choosing. Potential disadvantages of any telehealth counseling service are videoconferencing may not display important subtle physical and tonal emotional cues; and there may be interruption of service, technical difficulties, and unauthorized access.

To learn more about Doxy.me, please refer to the PDF at **centerforcompassion.com**, under the **Resources tab, click on Paperwork, under Videoconferencing, click on the pdf: Instructions and tips for Doxy.me**. You may also go to <https://doxy.me/patients> for more information.

- Carema Cook Masaud is not an employee or distributor of Doxy.me and has limited knowledge of how to resolve technical difficulties with Doxy.me services.
- Carema Cook Masaud will be conducting telehealth counseling confidentially from her home or office.
- Carema Cook Masaud can be called at 720.480.6633 with any questions and concerns regarding the use of telehealth counseling including procedures, risks, benefits and any practical alternatives.



CONSENT to use DOXY.ME Telehealth with Center for Compassion Couple Counseling

Please read the following closely and sign the consent below.

I understand there are potential risks to telehealth counseling, including interruptions of service, technical difficulties, and unauthorized access. I understand that Carema Cook Masaud or I can discontinue the telehealth counseling session if the videoconference connections are not adequate for the situation.

I understand that telehealth counseling through Doxy.me and therapy through Center for Compassion Couple Counseling are not Emergency Services. In the event of an emergency, I will use my resources to gain safety and health.

Virtual contact through teletherapy services with Doxy.me and Carema Cook Masaud does not provide medical services or medical advice including but not limited to emergency or urgent medical care.

I understand that Carema Cook Masaud does not have access to any of the technical information for use of Doxy.me. I will use my own technical knowledge or seek technical support to the best of my ability while using Doxy.me.

To maintain confidentiality, I will not share my Doxy.me telehealth appointment link with anyone and will gain a secure, safe, and confidential space for videoconference counseling.

I certify that I have read this form and that I fully understand its contents including the risks and benefits of the telehealth counseling. I certify that I have been given ample opportunity to ask questions and that any questions have been answered to my satisfaction.

I voluntarily agree to receive counseling with Carema Cook Masaud through Doxy.me until otherwise notified. I understand that I can request to stop telehealth counseling at any time.

Your name printed: _____

Current phone number where you may be reached confidentially: _____

If different from above, number to send a Doxy.me invitation: _____

Current address: _____

Emergency Contact name and phone number: _____

Signature: _____